

Directorate Performance Overview Report Quarter 2

REPORT TO: Senior Management team

DATE: 12th December 2024

REPORTING OFFICER: Suzanne Salaman

PORTFOLIO: Adult Social Care

SUBJECT: Departmental Quarterly Monitoring Report
Quarter 2

WARD(S) Period 1st July 2024 – 30th September 2024
Borough-wide

1.0

PURPOSE OF THE REPORT

1.1 This quarterly monitoring report covers Adult Social Care Services second quarter period up to 30th September 2024. It describes key developments and progress against all objectives and performance indicators for the service.

The way in which symbols have been used to reflect progress is explained within Appendix 4.

2.0

RECOMMENDATION:

- i) Receive the Quarter 2 monitoring report**
- ii) Consider the progress and performance information and raise any questions or points for clarification**
- iii) Highlight any areas of interest or concern for reporting at future meetings**

3.0

SUPPORTING INFORMATION

3.1

Senior Management Team has a key role in monitoring the performance of the Adult Directorate in delivering outcomes against its key health priorities. Therefore, in line with the Council's performance framework, the Board has been provided with a thematic report which identifies the key issues in performance arising in Quarter 2, 2024/25.

4.0 **POLICY IMPLICATIONS**

4.1 There are no policy implications associated with this report.

4.2 **CQC IDENTIFIERS**

- Working with people
- Providing support
- How the LA ensures safety within the system
- Leadership

5.0 **FINANCIAL IMPLICATIONS**

5.1 There are no financial implications associated with this report.

6.0 **IMPLICATIONS FOR THE COUNCIL'S PRIORITIES**

6.1 Improving Health, Promoting Wellbeing and Supporting Greater Independence

The indicators presented in the report relate specifically to the delivery of health outcomes in Halton.

6.2 Building a Strong, Sustainable Local Economy

None identified.

6.3 Supporting Children, Young People and Families

None identified.

6.4 Tackling Inequality and Helping Those Who Are Most In Need

The indicators presented in the report relate specifically to the delivery of health outcomes in Halton.

6.5 Working Towards a Greener Future

None identified.

6.6 Valuing and Appreciating Halton and Our Community

None identified.

7.0 **RISK ANALYSIS**

7.1 None identified.

8.0 **EQUALITY AND DIVERSITY ISSUES**

8.1 An Equality Impact Assessment (EIA) is not required for this report

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9.0 CLIMATE CHANGE IMPLICATIONS

9.1 None identified.

10.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

None under the meaning of the Act.

1.0 Key Developments

Domiciliary Care

Tender moderation has now been completed and a report will be presented to Executive Board on 14th November 2024 outlining recommendations for contract award.

Homelessness

A working party, focusing on current homelessness provision, has been established and is being led by Councillor Marie Wright. The purpose of the working party is for Members to better understand the current arrangements in place in relation to Homelessness.

Carers

The Council is part of a Cheshire and Merseyside consortium who bid for funding against the Accelerated Reform Fund. The bid was successful and we have now had Year One funding for support with Carers Breaks. It's been agreed that this will be passported to Halton Carers Centre who have put forward a delivery programme to meet the outcomes of this project.

Urgent & Emergency Care Improvement Programme

New hospital discharge model for Halton patients introduced at Warrington & Halton Teaching Hospitals NHS Foundation Trust.

Supported Housing

Work continues through the Transformation programme to identify new supported housing opportunities which meet the needs of vulnerable adults across the borough.

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2.0 Emerging Issues

Domiciliary Care

During December and following Executive board approval, intention to award letters will be distributed to the bidders who have been successful in relation to the domiciliary care tender.

Urgent & Emergency Care Improvement Programme

Work will continue to embed the new hospital discharge model for Halton patients introduced at Warrington & Halton Teaching Hospitals NHS Foundation Trust in quarter 2 and during quarter 3 explore introduction of new hospital discharge model for Halton patients at Whiston Hospital.

3.0 Service Objectives/Milestones

3.1 Progress Against Objectives/Milestones

Total	6		6		0		0
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Appendix 1

4.0 Performance Indicators

4.1 Progress Against Performance Indicators

Total	8		8		0		0
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Appendix 2

5.0 Risk Control Measures

Risk control forms an integral part of the Council's Business Planning and performance monitoring arrangements. During the development of the 2018/19 Business Plan, the service was required to undertake a risk assessment of all key service objectives with high risks included in the Directorate Risk Register.

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6.0 Progress Against High Priority Equality Actions

The Council must have evidence that it reviews its services and policies to show that they comply with the Public Sector Equality Duty (PSED), which came into force in April 2011. The PSED also requires us to publish this information, as it is available.

As a result of undertaking a departmental Equality Impact Assessment no high priority actions were identified for the service for the period 2024-25.

7.0 Data Quality Statement

The author provides assurance that the information contained within this report is accurate and valid and that every effort has been made to avoid the omission of data. Where data has been estimated, has been sourced directly from partner or other agencies, or where there are any concerns regarding the limitations of its use this has been clearly annotated.

8.0 Appendices

- Appendix 1 Progress Against Objectives/Milestones
- Appendix 2 Progress Against Performance Indicators
- Appendix 3 Financial Statement
- Appendix 4 Explanation of Use of Symbols

Appendix 1: Progress against objectives/milestones

Service Objective 1	Working in partnership with statutory and non-statutory organisations, evaluate, plan, commission and redesign services to ensure that they meet the needs and improve outcomes for people with Complex Care needs.
Linked Indicators: ASC 09, 10, 11	

Milestones	Progress Q2	Supporting Commentary
Monitor the Local Dementia Strategy Action Plan, to ensure effective services are in place.		The Dementia Delivery Plan was approved by One Halton Board in April 2024 and a Dementia Delivery Group has been established (meeting in October) to oversee the implementation of the delivery plan.
The Homelessness strategy be kept under annual review to determine if any changes or updates are required.		Draft strategy to be presented to Management Team November 2024


Appendix 1: Progress against objectives/milestones

Service Objective 2	Working in partnership with statutory and non-statutory organisations, evaluate, plan, commission and redesign services to ensure that they meet the needs and improve outcomes for vulnerable people
Linked Indicators: ASC 01, 02, 03, 04, 12, 13	

Milestones	Progress Q2	Supporting Commentary
Monitor the effectiveness of the Better Care Fund pooled budget ensuring that budget comes out on target.	<input checked="" type="checkbox"/>	Budget projected to come in on target
Integration of Health and social care in line with one Halton priorities.	<input checked="" type="checkbox"/>	Integration work continues through the One Halton work streams
Monitor the Care Management Strategy to reflect the provision of integrated frontline services for adults.	<input checked="" type="checkbox"/>	<p>We have funded additional dedicated support for front door referrals and Deprivation of Liberty Safeguards (DoLS) This has enabled us to clear the backlog 'at the front door' and allocate the correct support for those being referred within 24 hours.</p> <p>Halton has established a Prevention and Wellbeing Service with the support of a redesign of adult social Care, placing outreach support with a Wellbeing approach at the front door. This approach has enabled us to progress these redesigns quickly and allocate more resources to the team of first assessors and has improved both the speed and impact of this work. We are allocating all new referrals within 24/48 hours.</p>


Appendix 1: Progress against objectives/milestones

Service Objective 3	Continue to effectively monitor the quality of services that are commissioned and provided in the borough for adult social care service users and their carers.
Linked Indicators: ASC 05, 06, 07, 08, 14, 19, 20, 21 ASC 15,16,17,18	

Milestones	Progress Q2	Supporting Commentary
Continue to establish effective arrangements across the whole of adult social care to deliver personalised quality services through self-directed support and personal budgets.		<p>All the Strengths based training has now been completed, with 250 staff trained and a train the trainer model in place.</p> <p>The changes to ways of working have led to a more productive workforce who have more time to speak to clients, reviews are more informed and Assessment work is more outcomes-focussed.</p> <p>The Social Care IT system changed in June 24 from Care First 6 to Eclipse, with newly developed Person Centred Documentation</p>

Appendix 2: Progress against performance indicators


Ref	Description	Actual 2023/24	Target 2024/25	Quarter 2	Current Progress	Direction of Travel	Supporting Commentary
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Older People:							
ASC 01	Permanent Admissions to residential and nursing care homes per 100,000 population 65+	347.50 22/23	600	NA	NA	NA	Figures will be updated as soon as possible.
AS//C 02	Total non-elective admissions into hospital (general & acute), all age, per 100,000 population.	Dec 23 to Jan 24 = 4,283	No plan set	0 Day LOS = 1862 >0 LOS = 2693 Total = 4555			Q2 data is not yet available and will not be until Mid-November. Unfortunately, the data is not available to NHS Midlands and Lancashire Commissioning Support Unit until around 6 weeks following the end of the month. This enables the data management teams to cleanse/process the information before its available to report on. However, the Q1 data has been provided.
ASC 03	Proportion of Older People (65 and over) who were still at home 91 days after discharge from hospital ASCOF 2D – (Formerly ASCOF 2B)	84% 23/24	85%	96.4%		NA	This measure replaces the previous measure which included discharge from hospital into reablement/rehabilitation services. Therefore no comparison can be made to previous quarters.

Appendix 2: Progress against performance indicators





Ref	Description	Actual 2023/24	Target 2024/25	Quarter 2	Current Progress	Direction of Travel	Supporting Commentary
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Adults with Learning and/or Physical Disabilities:



ASC 04	Percentage of items of equipment and adaptations delivered within 7 working days (VI/DRC/HMS)	96%	97%	97.5%	NA	NA	This figure is for HMS equipment only so does not represent a true figure for Q2 and is not comparable with the same period last year. This is due to changes in our reporting system we are unable to provide VI or DRC data at present.
ASC 06	Proportion of people in receipt of DP ASCOF 3D (Formerly ASCOF 1C – people in receipt of long term support. Part 2. DP)	47.6	45%	41%	NA	NA	This ASCOF measure is new and reports on all people who receive a direct payment. No comparison can be made to previous quarters.
ASC 07	NEW The proportion of people who receive long-term support who live in their own home or with their family ASCOF 2E (Formerly ASCOF 1G)	NA	89%	82%		NA	This ASCOF measure is new and reports on all people who receive long-term support who live in their own home or with family. It replaces the previous ASCOF 1G measure which reported on the proportion of learning disability people with long-term support who live in their own home or with their family. No comparison can be made to previous quarters.

Homelessness:





Appendix 2: Progress against performance indicators

Ref	Description	Actual 2023/24	Target 2024/25	Quarter 2	Current Progress	Direction of Travel	Supporting Commentary
ASC 09	Homeless presentations made to the Local Authority for assistance in accordance with Homelessness Reduction Act 2017. Relief Prevention Homeless Advice Triage	756 290 163 121 201	3500	872 254 257 88 192 141			There continues to be an increase in homelessness nationally. Halton has seen a gradual increase in family presentations, due to no fault S21 notice seeking possessions, placing additional pressure upon temporary accommodation providers. The main emphasis is placed upon prevention, and many clients are prevented from homelessness, with officers fully utilising the prevention service incentives to support clients to secure suitable accommodation across both social and private rented sectors.
ASC 10	LA Accepted a statutory duty to homeless households in accordance with homelessness Act 2002	121	800	48			There has been an increase in the homelessness acceptance duty. This is partly due to the increase in no fault eviction notices and affordability, whereby, the rents charged are far greater than the awarded local housing allowance.

Appendix 2: Progress against performance indicators

Ref	Description	Actual 2023/24	Target 2024/25	Quarter 2	Current Progress	Direction of Travel	Supporting Commentary
ASC 11	<p>Number of households living in Temporary Accommodation Hostel</p> <p>Bed & Breakfast / Hotels</p>	<p>148 38</p> <p>30 Singles</p> <p>8 Families</p>	800	<p>151</p> <p>109 singles 40 Families</p> <p>0 Singles</p> <p>2 Families</p>		N/A	<p>Due to the increase in homelessness this has placed additional pressure upon temporary accommodation providers, with concreted efforts by all officers to support clients with the move on process. For this quarter, we have seen a gradual decrease in hotel usage. However, the LA is still reliant upon hotel use, but has implemented a robust transition plan to ensure clients placed out of area are transferred back to commissioned services as quickly as possible. There continues to be an ongoing review of temporary accommodation to ensure that provision is available to meet the ongoing demand.</p>
Safeguarding:							
	NEW The proportion of section 42 safeguarding enquiries where a risk was identified and the reported outcome was that	NA	NA	Risk reduced 55.4%		NA	This is a new measure for 2024/25. We will continue to monitor this new measure to inform future performance.

Appendix 2: Progress against performance indicators

Ref	Description	Actual 2023/24	Target 2024/25	Quarter 2	Current Progress	Direction of Travel	Supporting Commentary
	this risk was reduced or removed (ASCOF 4b)			Risk removed 29%			
ASC 12	Percentage of individuals involved in Section 42 Safeguarding Enquiries	34%	30%	39%			Current figures have exceeded last year's actual figures and look to improve further over the course of the year.
ASC 13	Percentage of existing HBC Adult Social Care staff that have received Adult Safeguarding Training, including e-learning, in the last 3-years (Previously PA6 [13/14] change denominator to front line staff only.	76%	85%	77%			Figures have already out performed last year's actual figures
Carers:							
ASC 15	Proportion of Carers in receipt of Direct payment	99%	99%	98.9%	NA	NA	This measure replaces carers in receipt of self-directed support. There is no comparison to previous quarters.
<p>Adult Social Care and Carer Survey measures are reported annually for service users and bi-annually for carers – these measures will be included in the Q4 2024/25 report or following publication of the NHS Digital Reporting. Further information can be found here</p>							

Appendix 3 Financial Statements

COMMUNITY CARE

Revenue Budget as at 30TH September 2024

	Annual Budget	Budget to Date	Actual Spend	Variance (Overspend)	Forecast Outturn
	£'000	£'000	£'000	£'000	£'000
Expenditure					
Residential & Nursing	13,372	6,302	7,279	(977)	(1,345)
Domiciliary Care & Supported living	12,890	5,867	5,846	21	46
Direct Payments	14,125	7,389	8,035	(646)	(1,155)
Day Care	648	389	274	115	7
Total Expenditure	41,035	19,947	21,434	(1,487)	(2,447)
Income					
Residential & Nursing Income	-13,182	-5,842	-5,849	7	6
Community Care Income	-2,270	-1,043	-1,048	5	11
Direct Payments Income	-1,014	-435	-441	6	8
Income from other CCGs	-135	-34	-34	0	0
Market sustainability & Improvement Grant	-2,796	-1,398	-1,398	0	0
Adult Social Care Support Grant	-5,167	-2,583	-2,583	0	0
War Pension Disregard Grant	-67	0	0	0	(11)
Total Income	-24,631	-11,335	-11,353	18	14
Net Operational Expenditure	16,404	8,612	10,081	(1,469)	(2,433)

Comments on the above figures:

The Community Care budget has been realigned since the last report to reflect more closely services commissioned.

At the end of September 2024 expenditure on Community Care services is over budget profile by £1.4m. It is anticipated that at the end of the financial year it will be overspent by £2.4m. This is an increase of £0.3m from the previous position reported at the end of July.

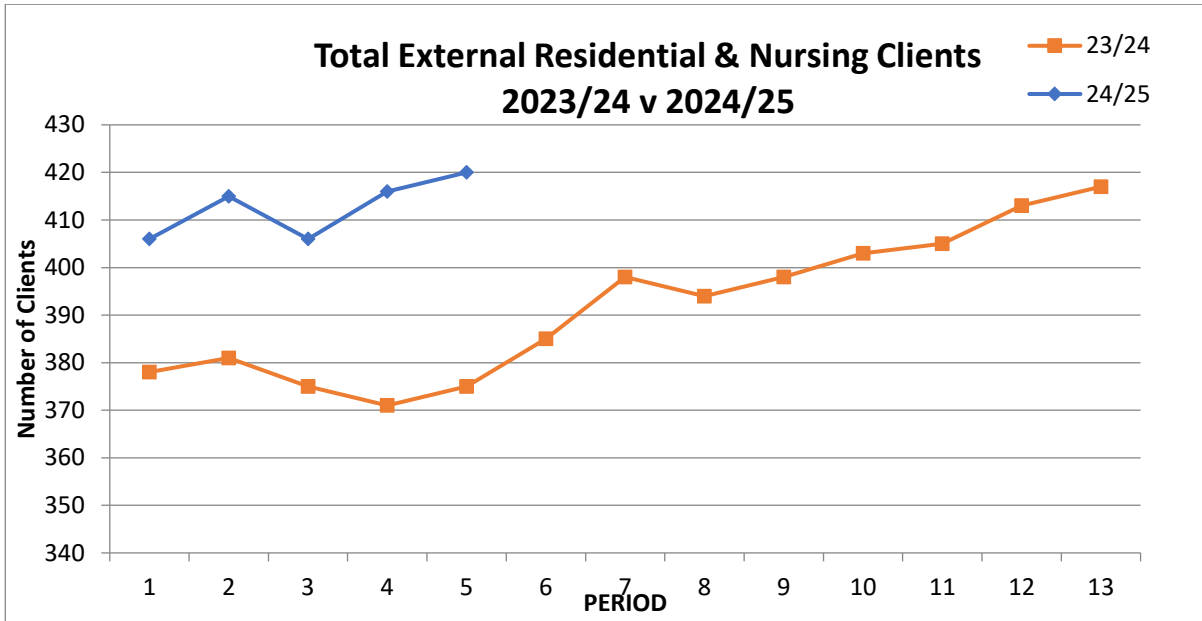
Further analysis of individual service budgets is provided below. Note service demand referred to in the report is based on the most up to date information as at the end of August 2024.

Residential & Nursing Care

There are currently 420 residents in permanent external residential/nursing care as at the end of August 2024 compared to 406 in April, an increase of 3.4%. Compared to the 2023/24 average of 390 this is an increase of 7.6%. The average cost of a package of care since April has increased from £866 to £881 a slight increase of 1.7%. Based on this average cost the 4 additional service users from July to August will cost approximately £0.127m to year end. In addition to these placements there are 94 residents placed within council internal care homes.

The graph below illustrates the demand for permanent placements.

Appendix 3 Financial Statements



There are 25 external packages which charge a top up currently costing £2,592.14 per week which equates to £0.135m per annum.

Extra 1 to 1 hours in external care homes currently cost £13,379 per week and the forecast to year end for this is circa £0.422m. This is for 14 individuals to date. Last year 20 individuals received 1 to 1 care at a cost of £0.255m. This suggests that either people are receiving more hours, or the rate is higher than last year.

The table below shows the number of Permanent external packages over £1,000 per week.

Weekly Cost £	No of Permanent PoCs				
	PERIOD1	PERIOD2	PERIOD3	PERIOD4	PERIOD5
1000-1999	52	53	53	53	54
2000-2999	18	18	16	17	17
3000-3999	5	5	5	5	5
4000-4999	7	8	8	8	9
5000-5999	3	2	2	2	3
6000-6999	1	2	1	2	2
7000-7999		1	1	1	1
>10,000	1	1	1	1	1
Total	87	90	87	89	92
Over £1,000 Out of Borough	60	62	60	62	63
Over £1,000 Joint Funded	41	43	42	43	46

Appendix 3 Financial Statements

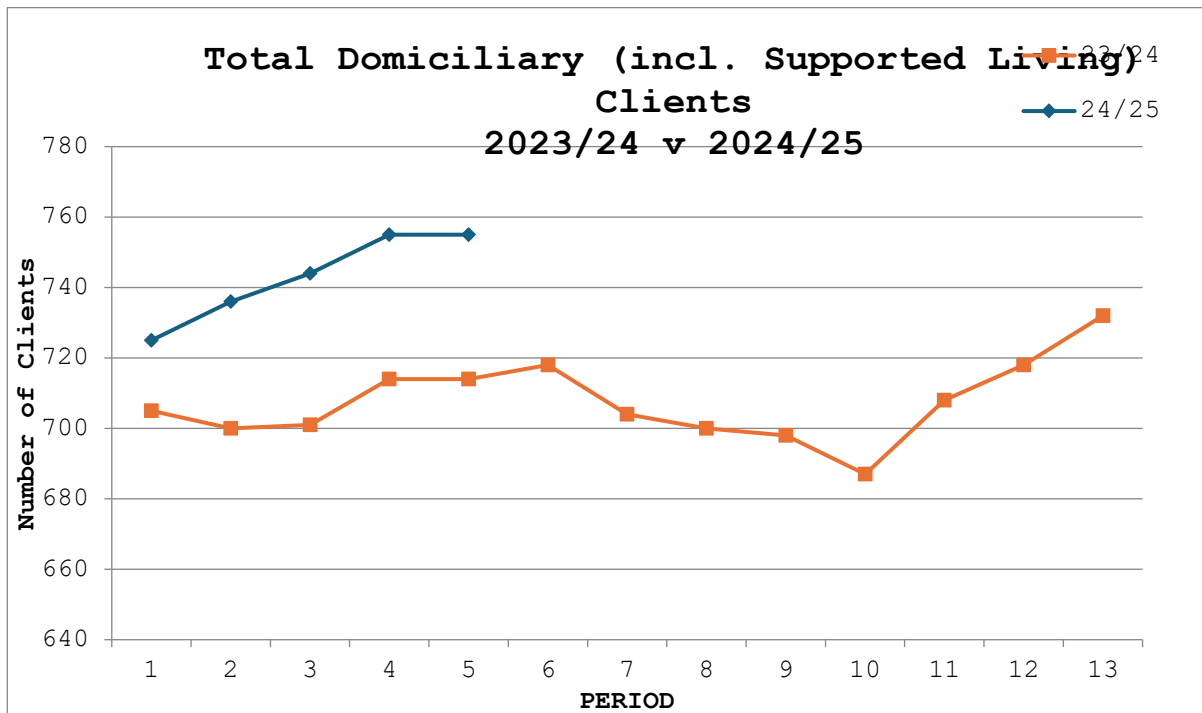
Between Period 4 and 5 the number of permanent packages over £1000 has increased by 3 at a cost of £6382.89 per week, circa £0.191m to year end.

Of the current 92 permanent placements 63 are out of borough and 46 are joint funded.

Domiciliary Care & Supported Living

There are currently 755 service users receiving a package of care at home compared to 744 in June, a slight increase of 1.5%. However, the average number of service users during 2023/24 was only 707, an increase of 6.7% which demonstrates demand for the service has increased this financial year.

The graph below illustrates the demand for the service from April 2023 to date.



However, the average cost of a package of care is currently £433.89 compared with £490.65 in April, a decrease of 11.5% which is helping to achieve a balanced budget for the service.

Direct Payments

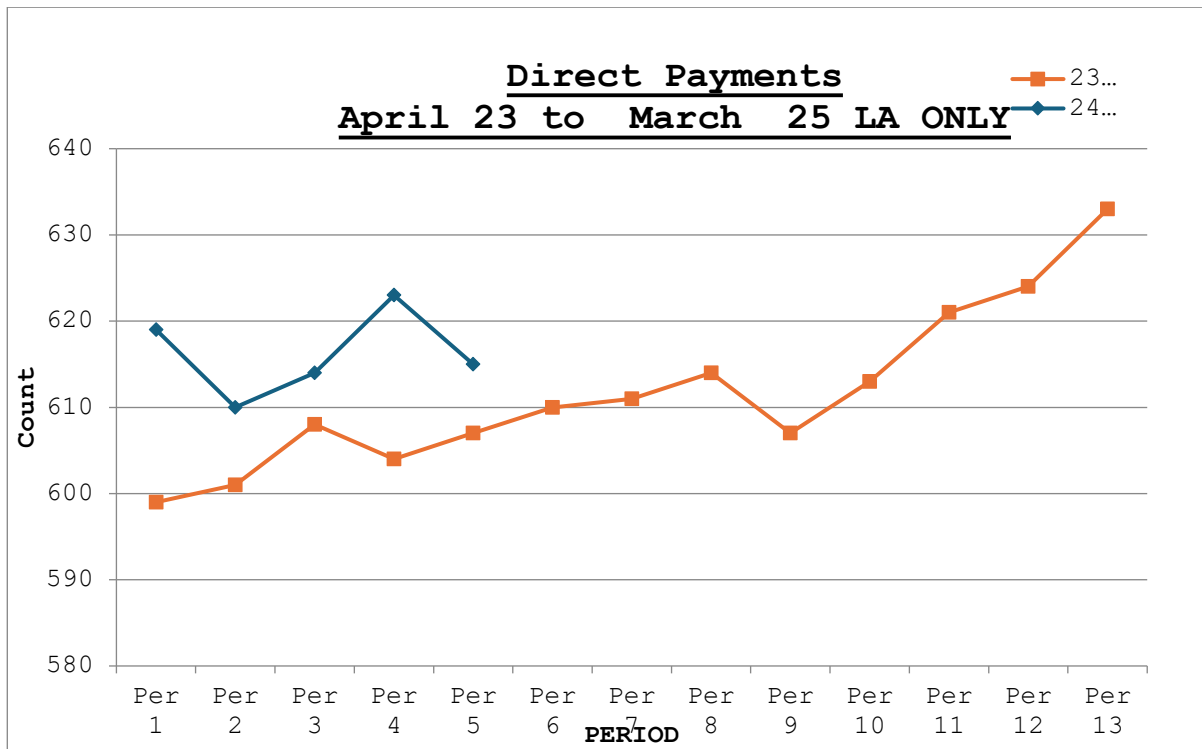
In August 615 clients received a Direct Payment (DP) compared with 619 in April a very slight decrease of 0.64%. However the average number of DP's in 2023/24 was 591, therefore there has been an increase of 4.06% on last year's average.

The average cost of a package of care has decreased since April from £529.04 to £455.65 in August, a reduction of 13.7%.

Currently there are 193 service users receiving a DP to pay care providers that have an hourly rate higher than the Council's domiciliary contracted rate of £21.18. This is an increase from period 4 of 32 clients and a financial increase of £5,860 per week (£0.152m to year end if this continues). This appears to be a trend and is exerting additional pressure on the budget.

Appendix 3 Financial Statements

The forecast position for Direct Payments assumes an amount of £1.4m will be recovered from users following an audit to seek assurance the DP is spent in line with their care and support needs. Variations to the amount recovered will directly affect the forecast.



The Community Care budget as a whole is very volatile by nature as it is demand driven, with many influential factors such as the ageing population, deprivation within the borough and also links to the health care sector.

It will continue to be closely monitored and scrutinised throughout the rest of the financial year to quantify pressures on the financial performance. The Community Care budget recovery group continues to meet to identify savings to try to mitigate the risk of further overspend against this budget. So far, they have realised savings to the tune of £1.2m.

Appendix 3 Financial Statements

Care Homes Division

Revenue Budget as at 30th September 2024

	Annual Budget £'000	Budget to Date £'000	Actual Spend £'000	Variance (Overspend) £'000	Forecast Outturn £'000
Expenditure					
<u>Madeline Mckenna</u>					
Employees	698	349	316	33	35
Agency - covering vacancies	0	0	70	(70)	(152)
Other Premises	101	38	39	(1)	(3)
Supplies & Services	20	8	12	(4)	(2)
Food Provison	48	20	24	(4)	(1)
Total Madeline Mckenna Expenditure	867	415	461	(46)	(123)
<u>Millbrow</u>					
Employees	2,056	1,028	618	410	679
Agency - covering vacancies	3	3	458	(455)	(950)
Other Premises	129	51	70	(19)	(38)
Supplies & Services	61	27	49	(22)	(25)
Food Provison	78	33	39	(6)	1
Total Millbrow Expenditure	2,327	1,142	1,234	(92)	(333)
<u>St Luke's</u>					
Employees	2,884	1,442	1,012	430	740
Agency - covering vacancies	250	250	696	(446)	(1,023)
Premises	172	73	109	(36)	(67)
Supplies & Services	59	21	47	(26)	(26)
Reimbursement & Grant Income	-104	-104	-104	0	0
Client Income	-44	-44	-44	0	0
Food Provison	120	60	62	(2)	(3)
Total St Luke's Expenditure	3,337	1,698	1,778	(80)	(379)
<u>St Patrick's</u>					
Employees	1,839	919	590	329	566
Agency - covering vacancies	42	42	504	(462)	(1,001)
Other Premises	157	55	64	(9)	(17)
Supplies & Services	64	29	22	7	14
Food Provison	122	50	49	1	2
Reimbursement & Grant Income	-21	-21	-21	0	0
Total St Patrick's Expenditure	2,203	1,074	1,208	(134)	(436)
<u>Care Homes Divison Management</u>					
Employees	362	180	141	39	77
Supplies & Services	0	0	2	(2)	(4)
Care Home Divison Management	362	180	143	37	73
Net Operational Expenditure	9,096	4,509	4,824	(315)	(1,198)
Recharges					
Premises Support	264	88	88	0	0
Transport Support	0	0	0	0	0
Central Support	683	228	228	0	0
Asset Rental Support	0	0	0	0	0
Recharge Income	0	0	0	0	0
Net Total Recharges	947	316	316	0	0
Net Departmental Expenditure	10,043	4,825	5,140	(315)	(1,198)

Comments on the above figures

Financial Position

The Care Home division is made up of the following cost centres, Divisional Management Care Homes, Madeline Mckenna, Millbrow, St Luke's and St Patrick's.

Appendix 3 Financial Statements

The spend to 30th September 2024 across the division is over budget profile by £0.315m. The forecast for the end of 2024/25 financial year is an estimated outturn position of £1.198m over budget. This is assuming the level of agency continues at a similar rate and includes higher spend assumptions later in the financial year due to winter pressures surrounding staffing and utilities.

Comparison to Previous Year Outturn and Period 2 forecasted Outturn

The outturn position for financial year 2023/24 was £1.056m over budget. Based on the estimated outturn position for 2024/25, there is an expectation that the estimated outturn overspend will be £0.142m higher than the last financial year.

The outturn position for Period 4 was £1.290m over budget. Based on the estimated outturn position for Quarter 2, there is an expectation that the estimated outturn overspend will be £0.092m lower than the previous quarter.

Employee expenditure specifically agency spend continues to be a pressure across the care homes, Agency spend will continue to be monitored to ensure the forecast remains in line with spend.

Supporting Information

Employee Related expenditure

Employee related expenditure is over budget profile at the end of September 2024 by £0.192m with the expected outturn position of employee related expenditure at the end of financial year 2024/25 as £1.029m over budget.

It has been assumed that the pay award offer of £1,290 will be accepted. This has been included within the forecasted outturn. This will result in an over budget spend of £0.188m across the Care Home Division.

Recruitment of staff is a continued pressure across the care homes. There remains a high number of staff vacancies across the care homes. A proactive rolling recruitment exercise is ongoing within the care homes and is supported by HR.

Due to pressures with recruitment and retention in the sector, heavy reliance is being placed on overtime and expensive agency staff to support the care homes. At the end of September 2024 total agency spend across the care homes reached £1.887m, the cost of this has partially been offset by staff vacancies.

Premises Related Expenditure

Premises related expenditure is over budget profile at the end of September 2024 by £0.065m and is forecast as an estimated overspend at the end of the financial year 2024/25 by £0.125m.

Repairs and maintenance continue to be a budget pressure across all the care homes. The recruitment of a facilities manager would help to reduce these costs. Budget for this post has been made available but the recruitment to this position has so far been unsuccessful.

Food Related Expenditure

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Food related expenditure is over budget profile at the end of September 2024 by £0.011m and is forecast as an estimated overspend at the end of the financial year 2024/25 by £0.010m.

Approved 2024/25 Savings

There are no approved savings for the care home division in financial year 2024/25

Occupancy Levels

Current occupancy at September stands at 120 residents, which represents 74% of total capacity. This figure has reduced from the 128 residents recorded in April 2024.

Risks/Opportunities

The demand for agency staff within the care homes has been significantly high for several years.

Currently agency staff are being used for a variety of different reasons, to cover vacant posts, maternity leave and sickness absence.

The forecasts for agency staff are continuously reviewed to account for fluctuations in demand, however, the difficulty in the recruitment of new staff and the inability to retain existing staff has resulted in continued reliance on agency staff. The expectation is that the use for agency staff will be an ongoing issue. The care homes and the transformation team are working actively to look at options to reduce the reliance on agency staff.

Appendix 3 Financial Statements

COMPLEX CARE POOL BUDGET

Revenue Budget as at 30 September 2024

	Annual Budget	Budget to Date	Actual Spend	Variance (Overspend)	Forecast Outturn
	£'000	£'000	£'000	£'000	£'000
Expenditure					
Intermediate Care Services	5,220	2,109	2,226	(117)	(233)
Oakmeadow	1,831	884	921	(37)	(74)
Community Home Care First	2,111	818	649	169	338
Joint Equipment Store	871	276	276	0	0
Development Fund	582	66	0	66	133
Contracts & SLA's	3,243	98	98	0	0
Inglenook	127	55	41	14	28
HICafs	3,703	1,210	1,066	144	289
Carers Breaks	494	225	156	69	138
Carers centre	371	0	0	0	0
Residential Care	7,225	3,629	3,629	0	0
Domiciliary Care & Supported Living	4,227	2,113	2,113	0	0
Total Expenditure	30,005	11,483	11,175	308	619
Income					
BCF	-13,484	-6,742	-6,742	0	0
CCG Contribution to Pool	-2,865	-1,432	-1,432	0	0
Oakmeadow Income	-19	-16	-13	(3)	(4)
ASC Discharge Grant Income	-1,631	-816	-816	0	0
ICB Discharge Grant Income	-1,282	-1,282	-1,282	0	0
Other Income	-20	0	0	0	0
Total Income	-19,301	-10,288	-10,285	(3)	(4)
ICB Contribution Share of Surplus				0	(307)
Net Operational Expenditure	10,704	1,195	890	305	308

Comments on the above figures:

The financial performance as at 30th September 2024 shows the Complex Care Pool Budget is £0.305m under budget profile as this point of the financial year.

Intermediate Care Services are currently over budget to date predominantly due to the use of agency staff within the reablement team. This overspend is in contrast to the previous financial year which was underspent, and is the result of higher staffing costs and the absence of the Local Authority Urgent and Emergency Care (LAUEC) Grant this year.

Spend is over budget at this point in the year on Oakmeadow due to increased costs in utilities, food, supplies & services and the use of agency staff. The majority of vacant posts have now been recruited to, but a few remain and agency staff are required to cover staff

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sickness. This agency spend is currently being investigated by the service in order to ascertain as to whether it can be reduced in year.

The underspend on HICafs relates to the reduction in value of the Bridgewater contract due to the non-recruitment of two Pharmacy posts. This is offset by an overspend on staffing caused by unbudgeted spend on agency staff.

The underspend on Community Home Care First is due to agency costs being lower than expected at the start of the financial year, with current indications that this may continue throughout the financial year.

Expenditure on Inglenook is less than anticipated as although there are two clients using the service, one is now funded by Continuing Health Care which has reduced the pressure on this budget.

Expenditure on Carer's Breaks is £0.069m less than anticipated for the year to date, with a forecast outturn of £138m under budget as demand for services is still lower than pre-pandemic levels.

Based on current intelligence, the forecast outturn for year end is £0.615m under budget, however the year-end position will result in a balanced budget for the pool with any unallocated funds in year being split with the ICB in accordance with the terms of the pool budget to fund those services under extreme pressure – namely the Health & Community Care budget. This budget has historically always overspent due to limited resources and often relies on the pool budget underspend to offset pressures. It is important to note however, that it is not guaranteed that the Pool will always have the resources to contribute towards these underspends in the future.

Pooled Budget Capital Projects as at 30th September 2024

	2024-25 Capital Allocation £'000	Allocation To Date £'000	Actual Spend £'000	Total Allocation Remaining £'000
Disabled Facilities Grant	1050	525	580	470
Stair lifts (Adaptations Initiative)	200	100	89	111
RSL Adaptations (Joint Funding)	150	75	77	73
Telehealthcare Digital Switchover	135	70	60	75
Oakmeadow & Peelhouse	40	0	0	40
Network Improvements				
Miadekine McKenna Refurb	100	50	82	18
Millbrow Refurb	50	25	34	16
St Luke's Care Home	50	25	24	26
St Patrick's Care Home	50	25	30	20
Total	1,825	895	976	849

Comments on the above figures:

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Allocations for Disabled Facilities Grants/Stair Lifts and RSL adaptations are consistent with 2023/24 spend and budget, and expenditure across the 3 headings is projected to be within budget overall for the financial year.

The £400,000 Telehealthcare Digital Switchover scheme was approved by Executive Board on 15 July 2021. Significant capital investment is required to ensure a functional Telehealthcare IT system is in place prior to the switch off of existing copper cable based systems. Procurement commenced in 2022/23 with an initial purchase to the value of £100,000. It is anticipated that the scheme will be completed in the current financial year, fully funded from the residual capital allocation of £135,000.

On 16th June 2022 Executive Board approved a £4.2M refurbishment programme in respect of the four Council owned care homes, to be completed withing a three year timescale. Spend to 31 March 2024 amounted to £947,000, leaving available funding of £3.253M at the start of the current financial year.

Executive Board have approved an additional £2M capital allocation in respect of energy efficiency initiatives. At present, detailed costing proposals are in development, with further revisions to the capital allocations to be submitted to Executive Board later in the year. Initial 2024-25 capital allocations against each home currently therefore reflect just anticipated minor refurbishment costs.

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ADULT SOCIAL CARE

Revenue Operational Budget as at 30th September 2024

	Annual Budget £'000	Budget to Date £'000	Actual Spend £'000	Variance (Overspend) £'000	Forecast Outturn £'000
Expenditure					
Employees	17,543	8,776	8,249	527	1,060
Agency- Covering Vacancies	0	0	580	(580)	(1,160)
Premises	481	263	247	16	0
Supplies & Services	511	297	319	(22)	(45)
Aids & Adaptations	37	18	21	(3)	0
Transport	242	120	152	(32)	(60)
Food & Drink Provisions	214	107	89	18	30
Supported Accommodation and Services	1,385	652	608	44	90
Emergency Duty Team	115	0	0	0	0
Transfer To Reserves	282	0	0	0	0
Capital Financing	13	0	0	0	0
Contracts & SLAs	1,090	537	534	3	0
<u>Housing Solutions Grant Funded Schemes</u>					
Homelessness Prevention	471	148	130	18	0
Rough Sleepers Initiative	167	48	49	(1)	0
Trailblazer	100	50	43	7	0
Total Expenditure	22,651	11,016	11,021	(5)	(85)
Income					
Fees & Charges	-873	-430	-393	(37)	(70)
Sales & Rents Income	-480	-311	-317	6	10
Reimbursements & Grant Income	-2,208	-658	-635	(23)	0
Capital Salaries	-121	-61	-61	0	0
Housing Schemes Income	-631	-626	-625	(1)	0
Total Income	-4,313	-2,086	-2,031	(55)	(60)
Net Operational Expenditure	18,338	8,930	8,990	(60)	(145)
Recharges					
Premises Support	529	264	264	0	0
Transport Support	581	291	400	(109)	(190)
Central Support	3,465	1,732	1,732	0	0
Asset Rental Support	13	0	0	0	0
Recharge Income	-112	-55	-55	0	0
Net Total Recharges	4,476	2,232	2,341	(109)	(190)
Net Departmental Expenditure	22,814	11,162	11,331	(169)	(335)

Comments on the above figures

Net Department Expenditure, excluding the Community Care and Care Homes divisions, is currently £0.169m above budget profile at the end of the second quarter of the financial year.

Current Expenditure projections indicate an overspend for the full financial year in the region of £0.335m

Employee costs, including agency, are currently £53,000 above budget profile. Spend projections are based on the current pay offer, costed on a full-year basis. This results in a projected full-year

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cost above current budget of £100,000. This relates to unbudgeted agency costs in respect of covering vacant posts, particularly in terms of front-line Care Management and Mental Health Team posts.

Agency expenditure across the department as a whole at the end of September 2024 stood at £0.580m, with a full-year spend of £1.160m projected. This compares with a spend for April to September 2023 of £0.404m, and a full-year spend for last financial year of £0.928m.

The projected £0.045m full-year spend above budget in respect of supplies and services relates to an increased volume of caseload in respect of Deprivation Of Liberty Standards (DoLs) assessments.

Transport and transport recharge costs were substantially above budget in the previous financial year. A review of costs, and apportionment of recharged costs between Children's and Adults Services is ongoing. Current projections imply a full-year spend above budget of £0.060m in respect of direct transport costs, and £0.190m in respect of internally recharged costs.

Housing Strategy initiatives included in the report above include the Rough Sleeping Initiative, Homelessness Prevention Scheme, and the Trailblazer initiative. The Homelessness Prevention scheme is an amalgamation of the previous Flexible Homelessness Support and Homelessness Reduction schemes, and is wholly grant funded.







Income for the Department as a whole is broadly to budget for the year, although there is a projected full-year under-achievement of £0.070m in respect of transport income charged to service users.

It is currently projected that Departmental spend will be £0.335m overspent at the end of the financial year, as a result of the above factors.

Whilst some of the 2024/25 approved savings have been achieved, work is still ongoing on a number of items. The above projections account for the currently projected delayed or partially achieved items.

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Progress Against Agreed Savings Adult Social Care

	Service Area	Net Budget £'000	Description of Saving Proposal	Savings Value		Current Progress	Comments
				24/25 £'000	25/26 £'000		
ASC1	Housing Solutions	474	Remodel the current service based on good practice evidence from other areas.	0	125		Anticipated to be achieved, currently under review.
ASC2	Telehealthcare	680	Explore alternative funding streams such as Health funding or Disabled Facilities Grants.	170	0		Currently Under Review
			Increase charges / review income.	170	0		Charges were increased by 40% w.e.f. April 2024, so this should be achieved
			Cease the key safe installation service.	15	0		Service still being provided
ASC17/18	Quality Assurance Team	395	Review the activities of the Quality Assurance Team, given there are fewer providers for domiciliary care and the transfer of four care homes into the Council.	0	0		Saving implemented
			Merge the service with the Safeguarding Unit.	50	0		

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ASC16	Shared Lives (Adult Placement Service)	115	Engage with an external agency currently operating Shared Lives to take over the running of this service. It is anticipated that this would provide an improved service.	58	0	U	Service currently still provided in-house, although a balanced budget will be attained for 2024/25 as a result of current temporary savings, and work is ongoing to ensure the 2025/6 structure can achieve the permanent savings target
ASC19	Voluntary Sector Support	N/A	Review the support provided by Adult Social Care and all other Council Departments, to voluntary sector organisations. This would include assisting them to secure alternative funding in order to reduce their dependence upon Council funding. A target saving phased over two years has been estimated.	200	100	✓	Anticipated to be achieved
ASC4	Positive Behaviour Support Service	349	Increase income generated in order to ensure full cost recovery, through increased service contract charges to other councils.	100	0	✓	Contracts being re-costed on renewal, saving anticipated to be achieved
				150	0	U	ICB funding not secured, although a balanced budget will be attained for 2024/25 as a result of current temporary savings, and work is ongoing to ensure the 2025/6 structure can

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			Review the Integrated Care Board contribution for Adults, to ensure the full recovery of related costs.				achieve the permanent savings target
ASC15	Learning Disability Nursing Team	424	Cease provision of this service. The service is a Health related function rather than Adult Social Care, but this is a historical arrangement. The Integrated Care Board would need to consider how they want to provide this function.	424	0	✓	Costs now recharged to the ICB
ASC14	Care Management Community Care Budget	18,982	Attract £500k investment from the pooled budget (BCF) from 2024/25. Undertake work in years 1 and 2 to reduce reliance upon contracted services from 2025/26. Services are currently in the process of being redesigned on a “Strengths Based Approach” ie. focused upon prevention.	500	1,000	U	Under Review
Total Adult Social Care Department				1,837	1,225		




Appendix 4 Explanation of Symbols

Symbols are used in the following manner:

Progress	<u>Objective</u>	<u>Performance Indicator</u>
Green	 Indicates that the <u>objective is on course to be achieved</u> within the appropriate timeframe.	<i>Indicates that the annual target <u>is on course to be achieved</u>.</i>
Amber	 Indicates that it is <u>uncertain or too early to say at this stage</u> , whether the milestone/objective will be achieved within the appropriate timeframe.	<i>Indicates that it is <u>uncertain or too early to say at this stage</u> whether the annual target is on course to be achieved.</i>
Red	 Indicates that it is <u>highly likely or certain</u> that the objective will not be achieved within the appropriate timeframe.	<i>Indicates that the target <u>will not be achieved</u> unless there is an intervention or remedial action taken.</i>

Direction of Travel Indicator

Where possible performance measures will also identify a direction of travel using the following convention

Green	 Indicates that performance is better as compared to the same period last year.
Amber	 Indicates that performance is the same as compared to the same period last year.
Red	 Indicates that performance is worse as compared to the same period last year.
N/A	Indicates that the measure cannot be compared to the same period last year.